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www.buslineredesign.com

Bus Line Refresh

Bus Line Refresh (BLR) is an update to Pittsburgh Regional Transit's bus network that reflects how people travel today while building on what already works. Rather than a major overhaul, BLR focuses on improving reliability, frequency, seven-day service, and connectivity throughout the network.

Bus Line Refresh is in its final round of public engagement. The proposed network is largely defined and reflects extensive input from riders, operators, and community members since fall 2023. This phase focuses on final review and refinement before public hearings and implementation planning.

So we are asking you this: does the proposed service meet your needs? Does it support improve reliability and quality? Is the proposed service easier to understand?

Bus Line Refresh Survey

Please complete this survey and either leave it with a PRT team member or return it to the PRT Downtown Service Center (located at 623 Smithfield Street, Pittsburgh, PA 15222, and open weekdays 8AM-4:30PM), **no later than May 15, 2026**. To return the survey by mail, please fold all the pages in half, secure with a staple or a piece of tape, add a stamp, and place it in the mail.

We're looking forward to seeing your thoughts and hope you're as excited about this opportunity to ensure our network works for you as we are.

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Bus Line Redesign
1801 Centre Avenue
Suite 313
Pittsburgh, PA 15219

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Bus Line Refresh - Route Survey

After reviewing the proposed route details, please tell us if you agree or disagree with each of the following statements about the proposed new/modified route. Please complete and return to PRT no later than May 15, 2026. Thank you for your input!

Please list the current PRT route number (or the proposed new route number) that you are responding to in the questions below (example 4, P13, 71C, Y49).

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The proposed route/changes improve my trip to Downtown. *Please choose one.*

- ☐ True ☐ False ☐ N/A

The proposed route/changes improve my trip to Oakland. *Please choose one.*

- ☐ True ☐ False ☐ N/A

The proposed route/changes provide better connections to the places I need to go. *Please choose one.*

- ☐ True ☐ False

If false, where would you like this route to take you?

The proposed start and end times for this route on weekdays (Monday-Friday) work well for my needs. *Please choose one.*

- ☐ True ☐ False

If false, what changes would you like to see? *Please choose one.*

- ☐ I would like it to start earlier ☐ I would like it to end later ☐ Both

The proposed start and end times for this route on Saturdays work well for my needs. *Please choose one.*

- ☐ True ☐ False

If false, what changes would you like to see? *Please choose one.*

- ☐ I would like it to start earlier ☐ I would like it to end later ☐ Both

The proposed start and end times for this route on Sundays work well for my needs. *Please choose one.*

- ☐ True ☐ False

If false, what changes would you like to see? *Please choose one.*

- ☐ I would like it to start earlier ☐ I would like it to end later ☐ Both

To respond ☒ or ☐



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For existing/modified routes only, if the proposed changes happened, I would use this route the same amount or more often. *Please choose one.*

☐ True

☐ False

If false, why not?

Overall, I like this route as proposed. *Please choose one.*

☐ True

☐ False

What can PRT do to make the transition to the new network easier for you when they go into effect? *Please choose all that apply.*

☐ Make PRT's apps easier to use

☐ Improve the accuracy of information on PRT's apps

☐ Improve the accuracy of information on PRT's apps

☐ Allow me to find a new route by pulling up my current one

☐ Create a guide to the changes for my area

☐ Onboard announcements / reminders before changes start

☐ PRT ambassadors at key locations to help riders

☐ Information in additional languages

☐ All of the above

Other

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Is there anything else you would like us to know about the proposed route/changes?

Demographics (optional)

What is your current home zip code?

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What is your current age? *Please choose one.*

☐ 16-19

☐ 20-24

☐ 25-44

☐ 45-54

☐ 55-59

☐ 60+

What race/ethnicity do you identify with the most? *Please choose all that apply.*

☐ African American/Black

☐ Asian/Pacific Islander

☐ Caucasian/White

☐ Hispanic/Latino

☐ Middle Eastern/Northern African

☐ Native American/Alaska Native

Other

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To respond ☒ or ☐



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Bus Line Refresh - Discontinued Routes and Route Segments Survey

After reviewing the proposed alternate routes, please tell us if you agree or disagree with each of the following statements about the proposed discontinued route/route segments. Please complete and return to PRT no later than May 15, 2026. Thank you for your input!

Please list the current PRT route number proposed for discontinuation that you would like to provide feedback on in the questions below (example 4, P13, 71C, Y49).

I think that the alternative service provided for this route is sufficient. *Please choose one.*

☐ True

☐ False

What can PRT do to make the transition to the new routes easier for you when they go into effect? *Please choose all that apply.*

☐ Make PRT's apps easier to use

☐ Improve the accuracy of information on PRT's apps

☐ Improve the accuracy of information on third-party apps like Transit App

☐ Allow me to find a new route by pulling up my current one

☐ Create a guide to the changes for my area

☐ Onboard announcements / reminders before changes start

☐ PRT ambassadors at key locations to help riders

☐ Information in additional languages

☐ All of the above

Other

Demographics (optional)

What is your current home zip code?

What is your current age? *Please choose one.*

☐ 16-19

☐ 20-24

☐ 25-44

☐ 45-54

☐ 55-59

☐ 60+

What race/ethnicity do you identify with the most? *Please choose all that apply.*

☐ African American/Black

☐ Asian/Pacific Islander

☐ Caucasian/White

☐ Hispanic/Latino

☐ Middle Eastern/Northern African

☐ Native American/Alaska Native

Other

To respond ☒ or ☐



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